

March 27, 2024

## Product Change Notification: New Gocator 3520 Hardware Version

This is a customer notification specific to the Gocator 3520 smart 3D snapshot sensor. Due to electronic part obsolescence, LMI will be **transitioning future Gocator 3520 orders to a new B hardware version**. This version incorporates minor electronics updates that will require an upcoming Gocator Firmware version, 6.4. This hardware change is expected to take place in **June 2024**, and may affect existing orders that are pending confirmation.

This will result in the End of Life (EOL) of the existing Gocator 3520 A hardware versions. LMI has assessed performance impact, and **this change results in equivalent performance of the sensor**. Sensor specifications such as clearance distance, measurement range and physical size, among others, will also remain the same.

We anticipate that during the second quarter of 2024, new Gocator 3520 sales orders will need to transition to the new B hardware version (see table below). The exact timing of the transition will depend on aggregate demand for these products. In addition, any new orders placed with a requested ship date of June 2024 or later, should also indicate the B hardware version part number.

Part Description	Current Part Number	New Part Number
Gocator 3520	313520A-LED-B-01-S	313520B-LED-B-01-S

### Service Window for A Hardware Versions

Any A hardware versions returned for repair after June 2024 will not change version where possible, but in some cases may be returned as a B hardware version.

More details will be provided closer to the expected hardware change date. We apologize for any inconvenience this may cause. If you have any questions, please write to [contact@lmi3d.com](mailto:contact@lmi3d.com) or contact your LMI Account Manager.